

<https://stellarise.com/job/junior-it-support-engineer-budapest/>

## Junior IT Support Engineer – Budapest

### Description

*“Working at Stellarise has been a great opportunity to build on my previous knowledge coming into the role, and to learn new skills through the wide range of work I do daily. There is an amazing work atmosphere in the office with a good balance of having fun and working hard. In a supportive team, I never feel that any problem is insurmountable as we pool our knowledge to gain create great solutions. It is a great feeling to be able to wake up in the morning and look forwarding to going to work!”*

We are looking for a bright, enthusiastic and ambitious IT graduate calibre **Junior Support Engineer** with excellent spoken and written English to work in Budapest alongside our established Managed Service Support team in the UK and reporting to our Senior Engineer in Budapest. We operate a ticketing system so you will be answering the phone to our diverse client base, creating appropriate tickets and troubleshooting where you can. You will occasionally be visiting clients so will be well presented and articulate. You will be exposed to many different technologies and will be fully immersed in supporting our clients and so will gain huge and invaluable experience in this role.

We are Stellarise – an established leading provider of IT services and SaaS solutions supporting our customers across the UK and Europe. With offices in London and in Budapest, we are a Microsoft Silver Cloud Productivity Partner and approved Xero Developer partner. Our office in Budapest opened in August 2018 as part of our strategic plans for expansion. Your role is pivotal in ensuring its success as an essential part of our overall operations.

### About you

You will have a strong degree in Computing or Computer Science, experience in customer service and have a confident, friendly and outgoing personality enabling you to build strong relations with our varied client base. An ability to listen carefully to their needs and then take a structured and systematic approach to problem solving is essential as is your excellent spoken and written English to document and explain your solution to other team members. You enjoy working with people, are team focused, and able to communicate at all levels. Relishing a challenge, picking up new technologies and getting the most out of them are second nature to you.

Working in tandem with our team in London to ensure that we have a seamless transition across time zones enabling us to serve our larger clients in the UK and Europe. You will excel at working within a team and have a positive attitude with customer service at the fore 100% of the time. In addition to the Senior Engineer you will be joined by our team of Developers and based in our centrally located office in Calvin Ter.

### About Stellarise:

We believe that the right technology makes growing a business simpler. You would join a team providing Support, Project Delivery and IT Strategy to our clients – a diverse bunch who – design incredible buildings, create compelling events, find

### Hiring organization

Stellarise Hungary Kft.

### Employment Type

Full-time

### Industry

IT

### Job Location

Kalvin ter 3 I II Floor 8/ b, 1053,  
Budapest, Hungary

### Working Hours

9AM – 6PM

hidden oil reserves, drive website sales and raise capital for global start-ups. We ensure they stay productive and underpin their growth.

Collectively strong and individually skilled, we take responsibility for owning and resolving challenges to the best outcome. We work hard, we explore and learn more. We enrich those around us by transferring our knowledge.

**Essential Experience Required:**

Microsoft Windows Server with Experience of Active Directory, DNS, DHCP, RAS

Microsoft Office 365

Microsoft Windows Terminal Server

We'll also give you the opportunity to learn many other technologies and grow your experience across them.

**Contacts:**

Please send a covering letter in ENGLISH detailing why you would like to join us and why we should hire you enclosing an up to date CV [recruitment@stellarise.com](mailto:recruitment@stellarise.com).

Please note that with no covering letter your application will not be considered.